

Elite Screen Warranty Information

Skywalker will assist with warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

Elite Screens, Inc. ("Elite Screens") warrants its products to the first retail purchaser, if purchased new and operated in the United States or Canada, to be free from defects in workmanship and materials (except as provided below) for a period of (2) years from the date of original purchase, and (3) years for products purchased directly by educational, non-profit, religious or government organizations.

For warranty service, you must provide proof of purchase and the serial number of your product.

Please contact your dealer for the warranty policy allotted with your purchase as the warranty period varies by region.

For full warranty information please go to: <https://elitescreens.com/front/front/cms/slug/support-warranty-policy>

Contact Information:

Elite Screens INC
12282 Knott St.
Garden Grove, CA 92841

Phone Number: 562-483-8198
Email: www.elitescreens.com/rmaform

Process for obtaining RMA

Please use above information for RMA request.